

The_Liversidge_Letter

From: The_Liversidge_Letter <the_liversidge_letter@laliversidge.com>
Sent: December 14, 2020 2:06 PM
To: the_Liversidge_letter@laliversidge.com
Subject: Message from L.A. Liversidge - Update from the WSIB on recent online services

Good afternoon,

Please find below an update the Board released last week that summarizes new ways employers can submit reports online (via the employers online account when the claim number is unknown or not yet assigned). The update also provides reporting changes for noise induced hearing loss claim reporting and expected changes for January 2021 for those with claims.

We have ensured the links in the original message is live to allow you to click on the issues of interest and be connected directly.

Information issued by the WSIB on December 7, 2020:

Good afternoon,

As we continue to look for ways to make it easier to work with us, people now have two new ways to report online.

Uploading exposure incident and injury reports

Today we introduced a [new way to report injuries, illnesses and exposures online](#). Through this service, people with injuries and exposures, businesses and representatives can:

- upload workplace exposure incident reports,
- upload workplace injury or illness reports when a claim number does not already exist, and
- add supporting documents when submitting their report.

If a claim number already exists, people should upload their report using our [claim document upload](#) or report through their [online services for businesses account](#).

Reporting noise-induced hearing loss

Also starting today, people who want to make a claim for their work-related, noise-induced hearing loss can fill out a new online form. Providing an easy online option to make a noise-induced hearing loss claim allows us to gather all the information we need in one form, simplifying and speeding up the process for everyone.

Navigating to the right online service

To make it easier for people to navigate to the right online service to report an injury, illness or exposure incident, they can [answer a few questions](#) and get directed to the right online service. People with injuries and exposures, businesses, health care professionals and representatives can use this feature.

Online services for people with claims update

In late January, people with claims can start adding direct deposit information to their online services accounts, making it easier and quicker to get benefit payments sent right to their bank accounts.

More people than ever are using the WSIB's online services for people with claims; over 12,000 people have signed up since June. Thank you for helping us promote these services.

For more information about our online services, please visit wsib.ca/onlineservices.

Thank you,

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